Kingston Conversations

Licensing scheme for houses with multiple occupants

Visitors Summary

Highlights

<table>
<thead>
<tr>
<th>TOTAL VISITS</th>
<th>MAX VISITORS PER DAY</th>
</tr>
</thead>
<tbody>
<tr>
<td>463</td>
<td>44</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NEW REGISTRATIONS</th>
</tr>
</thead>
<tbody>
<tr>
<td>12</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>ENGAGED VISITORS</th>
<th>INFORMED VISITORS</th>
<th>AWARE VISITORS</th>
</tr>
</thead>
<tbody>
<tr>
<td>114</td>
<td>181</td>
<td>342</td>
</tr>
</tbody>
</table>

### Aware Participants
- **Total**: 342

### Engaged Participants
- **Total**: 114

### Aware Actions Performed
- **Visited a Project or Tool Page**: 342

### Informed Participants
- **Total**: 181

### Informed Actions Performed
- **Viewed a video**: 0
- **Viewed a photo**: 0
- **Downloaded a document**: 0
- **Visited the Key Dates page**: 5
- **Visited an FAQ list Page**: 0
- **Visited Instagram Page**: 0
- **Visited Multiple Project Pages**: 80
- **Contributed to a tool (engaged)**: 114

### Engaged Actions Performed
- **Contributed on Forums**: 0
- **Participated in Surveys**: 0
- **Contributed to Newsfeeds**: 0
- **Participated in Quick Polls**: 0
- **Posted on Guestbooks**: 0
- **Contributed to Stories**: 0
- **Asked Questions**: 0
- **Placed Pins on Maps**: 0
- **Contributed to Brainstormers**: 0
## ENGAGEMENT TOOLS SUMMARY

### Engagement Tool Summary

<table>
<thead>
<tr>
<th>Tool Type</th>
<th>Engagement Tool Name</th>
<th>Tool Status</th>
<th>Visitors</th>
<th>Registered</th>
<th>Unverified</th>
<th>Anonymous</th>
</tr>
</thead>
<tbody>
<tr>
<td>Survey Tool</td>
<td>Fill in our short survey to have your say</td>
<td>Archived</td>
<td>182</td>
<td>0</td>
<td>0</td>
<td>114</td>
</tr>
<tr>
<td></td>
<td>on licensing ho...</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Tool Counts

- 0 FORUM TOPICS
- 2 SURVEYS
- 0 NEWS FEEDS
- 0 QUICK POLLS
- 1 GUESTBOOKS
- 0 STORIES
- 1 Q&A S
- 1 MAPS

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Kingston Conversations: Summary Report for 18 May 2017 to 26 September 2017
# INFORMATION WIDGET SUMMARY

<table>
<thead>
<tr>
<th>Widget Type</th>
<th>Engagement Tool Name</th>
<th>Visitors</th>
<th>Views/Downloads</th>
</tr>
</thead>
<tbody>
<tr>
<td>Key Dates</td>
<td>deleted key_dates from</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>Photo</td>
<td>Houses</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
ENGAGEMENT TOOL: SURVEY TOOL

Fill in our short survey to have your say on licensing houses with multiple occupants

<table>
<thead>
<tr>
<th>VISITORS</th>
<th>182</th>
</tr>
</thead>
<tbody>
<tr>
<td>CONTRIBUTORS</td>
<td>114</td>
</tr>
<tr>
<td>CONTRIBUTIONS</td>
<td>119</td>
</tr>
</tbody>
</table>

Are you a landlord, tenant or other stakeholder?
(responses | skipped)

- Landlord: 79 (66.4%)
- Tenant: 14 (11.8%)
- Other stakeholder: 26 (21.8%)

Do you manage HMOs?
(Optional question (responses | skipped)

- Yes: 49 (62.8%)
- No: 29 (37.2%)
Do you manage licensable HMOs?
Optional question (responses skipped)

- Yes: 39 (49.4%)
- No: 40 (50.6%)

Do you live in the borough?
Optional question (responses skipped)

- Yes: 12 (92.3%)
- No: 1 (7.7%)
Kingston Conversations: Summary Report for 18 May 2017 to 26 September 2017

**Do you live in a HMO?**
*Optional question (responses / skipped)*

- Yes: 9 (69.2%)
- No: 4 (30.8%)
- Don't know: 2 (22.2%)

**Is the HMO licensed?**
*Optional question (responses / skipped)*

- Yes: 2 (22.2%)
- No: 5 (55.6%)
- Don't know: 2 (22.2%)
When you moved into the property did you receive one or more of the following?

Optional question (responses: skipped)

<table>
<thead>
<tr>
<th>Question options</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact details of your landlord</td>
<td>7</td>
</tr>
<tr>
<td>Copy of the Gas Safety Certificate</td>
<td>3</td>
</tr>
<tr>
<td>Copy of an Electrical Safety Certificate</td>
<td>3</td>
</tr>
<tr>
<td>Tenancy deposit details</td>
<td>4</td>
</tr>
</tbody>
</table>

On a scale of 1 meaning 'strongly influenced' and 5 meaning 'no influence at all', what made you select your current accommodation?

Optional question (responses: skipped)

<table>
<thead>
<tr>
<th>Question options</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price</td>
<td>1</td>
</tr>
<tr>
<td>Location</td>
<td>2</td>
</tr>
<tr>
<td>Property was licensed</td>
<td>3</td>
</tr>
<tr>
<td>Condition of property</td>
<td>4</td>
</tr>
<tr>
<td>Provision of safety certificates (fire/electric/gas)</td>
<td>5</td>
</tr>
<tr>
<td>Accredited landlord</td>
<td>5</td>
</tr>
</tbody>
</table>
How would you best describe yourself?

Optional question (responses | skipped)

- Resident: 8 (30.8%)
- Interested party: 7 (26.9%)
- Authority: 6 (23.1%)
- Other: 5 (19.2%)

Have you been affected by a HMO in your area?

Optional question (responses | skipped)

- Yes: 14 (53.8%)
- No: 12 (46.2%)
Do you feel licensing improves standards in the private rented sector?

Optional question (responses: skipped)

Yes: 68 (57.6%)
No: 50 (42.4%)

Is five tenants or more the right number of tenants which mean a licence is required?

Optional question (responses: skipped)

Yes: 54 (46.2%)
No: 63 (53.8%)
Should all three storey HMOs be licensed?

Optional question (responses | skipped)

No: 49 (42.2%)
Yes: 67 (57.8%)

On a scale of 1 meaning 'strongly influenced' and 5 meaning 'no influence at all', what made you select your current accommodation?

This question was deleted, so it would have lesser number of responses (responses | skipped)

No Data to show