

7. CONCLUSIONS

The investigation results raise a number of important issues as follows:

In common with other London boroughs, RBK has a major task ahead to establish a reliable set of data on what external storage exists and which dwelling each is assigned to.

There are no policies and procedures, so there is no maintenance cycle or inspection regime.

In spite of the cycle hangar scheme, the largest demand from the survey is for storage of adult bikes.

There appears to be no future revenue stream to maintain the hangars, and they seem to fall outside of housing management.

There are far too few E-mail addresses collected thus far, as a proportion of the housing stock, to be confident that the results of an on-line survey are not skewed.